From Turnstile to Final Whistle: Safety First

Aston Villa F.C. and the Safety Team at Villa Park are united in our unwavering commitment to placing the safety, security, and wellbeing of all visitors at the forefront of every matchday operation.

We respectfully ask all supporters to cooperate fully with our stewards and staff to ensure that matchdays at Villa Park remain safe, welcoming, and enjoyable for everyone, before, during and after the fixture. Please follow all instructions and guidance provided.

Pyrotechnics
The use or attempted use of pyrotechnics, flares or smoke devices is prohibited. These items must not be brought into, possessed within, or used inside the stadium.
Possession of such items constitutes a criminal offence and may result in arrest and prosecution. Any supporter found carrying or using pyrotechnics or smoke devices will also be subject to the Club's disciplinary procedures, which may result in a stadium ban.

Pitch Encroachment
The pitch and surrounding track area are strictly reserved for players, match officials and authorised matchday personnel.
Unauthorised access to these areas is a criminal offence. Individuals who enter or attempt to enter these restricted zones will be liable to arrest and will face appropriate sanctions imposed by the Club.

Smoking and Vaping
In line with Ground Regulation 18, all Premier League stadia are smoke-free environments. Smoking and the use of electronic cigarettes are not permitted anywhere inside the stadium.
We recognise that some supporters may wish to smoke or vape during their visit. Designated smoking and vaping areas are available outside the stadium bowl for use at half-time. We ask that these facilities are used accordingly and that supporters refrain from smoking or vaping in seated areas, concourses, or while the match is in progress.

Safe Standing
Designated Safe Standing areas are available for supporters who wish to watch the match from a standing position.
Each supporter in these areas has an individually ticketed standing space, with each row separated by safety barriers. These are single-occupancy spaces and must not be shared.
Outside of the designated Safe Standing sections, Villa Park remains an all-seater stadium. Persistent standing in seated areas is not permitted.
Standing for prolonged periods, or for the duration of the match, in seated sections is contrary to Ground Regulation 15. It may obstruct the view of fellow supporters and can present safety risks to yourself and those around you.

Matchday Reporting
A dedicated reporting number is in operation for all home fixtures at Villa Park. Supporters can report any incident or concern — including discrimination, anti-social behaviour, or safety matters — that may affect their matchday experience.
Please text your Block, Row, Seat Number, and details of the issue to **60060**, or report concerns directly to your nearest steward.

Thank you for your cooperation and support.
Aston Villa Safety Officer Team